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Q&A

SUPSCRIPTION

✓ **Is there a yearly contractual commitment?**
There are three paid plans available. If you subscribe annualy, then you will received a discount equivalent to one month per year.

✓ **Is there a free trial?**
There is a Free Plan with limited features. If you want to try any of the Premium Plans, please **contact us**.

✓ **Who uses Sentinel Weather?**
Sentinel Weather is used mainly by Asset Managers, O&M, IPP, TSO, DSO and any other user that could be affected by weather behavior.

✓ **Where can I download Sentinel Weather?**
Sentinel Weather is a 100% online software. Nothing needs to be downloaded. Just sign up **here**.

✓ **What countries can I use Sentinel Weather in?**
Sentinel Weather is available worldwide.

FEATURES

✓ **Which weather sources does Sentinel Weather use?**
Sentinel Weather uses weather data from multiple sources in order to provide diverse temporal resolution, scope, grid space, etc. The main sources used by Sentinel Weather are GFS, NOAA's NAM and HRRRs, ECMWF, Harmonie-Arome and national alerts from the National Weather Service.

✓ **What is the temporal resolution of the output?**
Sentinel Weather data has different temporal resolutions depending on scope and location: 15 minute resolution for the first 18 hours (United States only); hourly resolution for the first 48 hours (available globally); and daily values available up to 7 days.

✓ **What weather parameters are available?**
Wind speed, wind gust, temperature, precipitation (probability and intensity), cloud-cover, DNI, GHI, DHI, visibility, humidity, pressure, UV index and ozone.

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More parameters coming soon. Please **contact us** for specific variables.

✓ **How can I get the data?**
Sentinel Weather allows the user to interact with the generated data using a web interface or via API.

✓ **What can I do with the Sentinel Weather API?**
Sentinel Weather allows you to create locations, configure and edit alerts and collect weather forecasts. Additionally, active alerts can be sent using the same API. Find the API Documentation **here**.

✓ **How long does it take to create an account?**
The process to create an account is very quick. You just need complete the registration form and verify your account with a confirmation email which we will send you.

✓ **How long does it take to create an alert?**
One minute. You just need to choose your desired location, weather parameters and set customized thresholds to trigger alerts.

✓ **How can I turn off notifications?**
While configuring your alerts you can simply activate or deactivate notifications. Click on your alert, select notification configuration, and deactivate email notification.

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